

SARAH LEDFORD

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FULL STACK DEVELOPER

.NET Framework

Full Stack Web Application Design

C# Fundamentals

Database Management

Unit Testing

Software Development Lifecycle

Agile Scrum Methodology

Continued Growth in IT Knowledge

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: Visual Studio, C#.NET, ASP.NET, LINQ, MVC, EF

Back End: ADO.NET, SQL, SQL Server, SSMSE

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork

INDEPENDENT DEVELOPMENT PROJECTS

- **Threads of Magic:** Created a website for a mock business from pure HTML and CSS, written from scratch. Site was created to the specifications of a mock wireframe.
- **Personal Site:**
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
- **Final Project:** Created a secure data-driven ASP.NET MVC application from design through deployment for managing the tracking and organization of hardware and software within a company. Administrators have the ability to manage employee, department data and all details relating to assigned hardware and software.

TECHNICAL TRAINING

Full Stack Web Developer Program, Centriq Training
Kansas City, MO

Anticipated Graduation 04/2021

Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Website Deployment
- Pair Programming
- Code Review

- Agile/Scrum (Created Team Project)

WORK EXPERIENCE

Keyholder, Thrift Management Specialists 01/2020 – 01/2021
Overland Park, KS

- Worked with upper management to ensure a smooth-running store, which included handling up to 5 projects at one time
- Assisted in every role in the store, cultivating teamwork and rapport with staff
- Counted cash register drawers every night, sometimes up to \$1700.
- Ensured store was reset at night and prepared for the next day.

Appointment Setter, Big 6 Media 03/2019 – 04/2019
Overland Park, KS

- Contacted 80 potential customers/day and scheduled phone meetings between them and the Sales point-of-contact
- Built rapport and trust with the customers
- Managed a shared calendar through Google Calendar to book appointments with the Sales point-of-contact

Server, Carrabba's Italian Grill 11/2018 – 03/2019
Overland Park, KS

- Utilized a POS system to input customer orders, balance when items would be pushed out to the table, and process payment
- Patiently considered each individual's particular needs, especially those with food allergies or special diets
- Multi-tasked, at times up to 10 tables at once, to maintain the utmost efficiency
- Balanced money bank, took payments, and made change
- Cleaned tables, floors, and serving area every spare moment to ensure a clean and safe dining experience

Store Associate, Forever 21 06/2018 – 10/2018
Overland Park, KS

- Maintained cleanliness and organization amidst hundreds of customers cycling through the store
- Assisted customers to ensure a satisfying shopping experience
- Worked the cash register POS system and kept a balanced cash drawer, which included troubleshooting when the antiquated system acted up

- Maintained a strict quota for credit card sign-ups in computer system and went beyond the quota, bringing the store up to the No. 1 in the region for sign-ups

Transcriptionist, GMR Transcription Services, Inc.

01/2018 – 06/2018

Remote

- Worked remotely, which required thorough professional communication through email and instant messaging in order to organize projects with management
- Transcribed audio files of varying subjects and audio qualities into Word documents formatted to the customer's requirements using specialized software
- Completed and turned in projects by deadline while maintaining quality work

Waitress, Cheeburger Cheeburger

08/2013 – 10/2015

Enterprise, AL

- Utilized POS system to input orders, manage online orders, and process payment
- Multi-tasked to ensure timely delivery of all customer requests, sometimes serving up to 10 tables at a time
- Took care to make sure each order was entered, made, and delivered correctly, especially for those with food allergies
- Ran the phones to take to-go orders, answer questions, and provide any other additional information the customer may have required